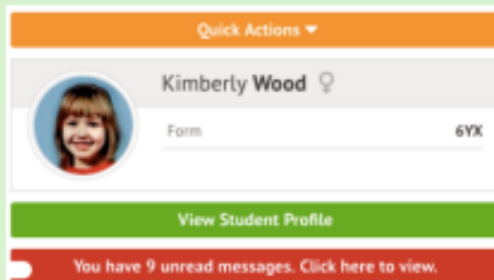
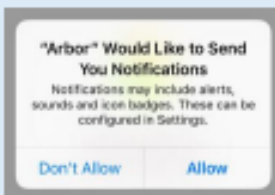
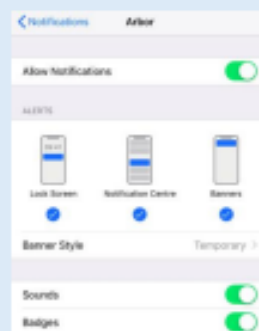


IN-APP MESSAGES ON ARBOR:

The quickest and most efficient way to contact the school office is by Arbor In-App messaging.

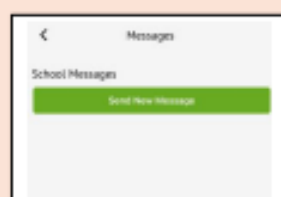
If you've enabled Push Notifications for the App, you'll get a push notification whenever you have a new in-app message, whether you are logged in to Arbor or not. If you aren't receiving push notifications, or they vanish quickly, please follow below;

1. Close the Parent App
2. Go to your settings and switch OFF push notifications for the Parent App.
3. Restart your phone.
4. Go to the settings and switch ON push notification for the Parent App.
5. Restart your phone again.
6. You should then be able to receive push notifications again.



You can see if you have any unread messages in the top-right of your Arbor Homepage. Click this button to view all In-app messages received. You can also get to the list of messages by going to the drop-down menu at the top of your screen and selecting My Items > School Messages.

To send messages, select "messages" on the main menu, and "send new message"



For further support, please scan below

