

SETTING UP YOUR ARBOR ACCOUNT:

You will receive a welcome email from the school.

This will have your login details and a link that will take you to the browser version of the Parent Portal where you need to set up a password (it will be a forgotten password link). You won't be able to do this through the app, as the links in our reset password emails only work with a browser. You can set your password using a computer or using a mobile browser on your phone or tablet

Click the link, then click "Forgot your password?" Add in your email address then click Reset password. If you have a child at more than one Arbor school, you will be asked to select the appropriate school.

You'll then receive another email (check junk).

Hi [REDACTED]

Welcome to Arbor! Arbor is using Arbor and has set up an account for you.

To finish creating your account, you just need to set a password. You can do this by going to app.arbor.ac, clicking on "Forgot Password?" and following the instructions on screen.

Your username is [REDACTED]

If you have trouble setting up your password or have general questions about the Parent Portal, visit [this help Centre article](https://help.arbor.ac). For any other queries, please contact Arbor.

All the best,
Arbor

Forgot your password?

No problem! Just enter the email address associated with your account below, and we'll email you with a link to reset your password.

Reset password

We've just received a request to change your password on your Arbor account.

If you requested this password change, please click the link below to set your password:
<https://pwm1.uk.arbor.ac/auth/change-password?id2200&hash/MT8kNzdwOWMMdG1MS00N2VlW3MzANGV/m2TUwOG>

Use your email address when you log in next time:
Username: [REDACTED]

If you didn't ask to change your password, you can ignore this email. No changes will be made to your account.

All the best,
Team Arbor

Create password

Create password

Welcome to Arbor!

Before you get started, we need you to download, read and agree to our standard user terms & conditions.

When you're ready, click "I agree", then click "Accept" and we'll get you set up.

[View user terms & conditions](#)

☒ I agree to Arbor's standard user terms & conditions

Click the link in this email to set your password. Create your password. You will then be logged in when you click "Create password". Click to accept the terms and conditions.

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As a security precaution, you will then be asked to confirm one of your children's dates of birth. Once you click verify, you will now be logged in!

Verify Account

As this is your first time using the system we need you to verify your account.

To verify your account, please enter the date of birth of one of your children at the school

Date of birth*

Now your password has been set up, you can log into the Parent Portal by going to login.arbor.sc and inputting your email address and password. If you have a child at more than one Arbor school, you will be asked to select the appropriate school. Enter your password, then click Log in. If you can't log in, use the I'm a guardian link on the right-hand side to view troubleshooting tips.

Log in

[Change E-mail](#)

[Change School](#)

☐ Remember me [Forgot your password?](#)

Need some help?

For help with Arbor Parent Portal or Arbor Management Information System (MIS) for schools, [take a look at our Help Centre](#).

Trouble logging in? No worries! Click below for help:

- [I'm a guardian](#)
- [I'm a school's MIS user](#)
- [I'm a Group MIS user](#)

Looking for Arbor Insight?

To create a free account for Arbor Insight, our ASP analysis tool, click below.



For further support,
please scan the QR code